

# Why can't I see risks after updating to 20200401-001?

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## Introduction

With the release of SimpleRisk Version 20200401-001 we have become aware of an issue where users will no longer be able to see risks in the Risk Management section or Dynamic Risk Report. This is caused by the base\_url value being either incorrectly set or not set at all. This short FAQ will go over setting your SimpleRisk Base URL.

## How To Fix

This issue is mitigated through the SimpleRisk UI. After logging in to an account with admin privileges click "Configure" at the top and on the "Settings" near the bottom you should see "SimpleRisk base URL:". Depending on your virtualhost and network environment this value can need to be set a few different ways but the easiest and most straightforward is to set this value to the URL you enter in your browser to get to the SimpleRisk login page. IPs or servernames should present no issue either or should work just fine. Once you have set the base url just click the "update" button at the bottom to save the change.

## Summary

You should now be seeing all of your risks once again and have a fully functional instance once again but if for any reason you are still experiencing issues please feel free to contact us at [support@simplerisk.com](mailto:support@simplerisk.com)